

## **Community Safety**

### **Services that will continue to be delivered**

The Community Safety Business Unit will continue to provide all of its existing services, albeit our capacity to respond, the amount of proactive work we undertake and our ability to take on new areas of work in some areas will be reduced.

#### **Environmental Health and Consumer Protection**

- Food Safety and Food Standards (including infectious disease control, school meals contract monitoring)
- Health and Safety at Work (including accident investigation in commercial premises)
- Trading Standards
- Private Sector Housing
- Licensing
- Environmental Protection including Anti Social Behaviour, Street Wardens and Dog Wardens

#### **Safer Communities**

- Safer Communities, (including Family Intervention Project, Domestic Abuse Services, Crime and Disorder Interventions)

#### **Community Development**

- Community Development (including support for community partnerships, community centres, community asset transfer etc)

#### **Corporate Risk and Resilience**

- Corporate Health and Safety
- Corporate Emergency Planning, Risk Management and Business Continuity

### **Improvements agreed and budgeted for**

- Development of an Intensive Family Support Service (IFSS) to address families with complex needs
- To provide support to enable Heles Angels to develop into a self sustaining Community Development Trust

## **Key Performance Indicators**

1. Reduce risks to safety, health and welfare by undertaking 100% inspections of businesses and dwellings categorised as high risk;
2. Achieve a 90% Response rate to all complaints/community concerns regarding public health, safety and welfare within 5 working days;
3. Improve public safety through the provision of an effective and efficient Licensing Service;
4. Reduce antisocial behaviour, offending behaviour and domestic abuse through targeted interventions;
5. Improve the environmental quality of Torbay by targeted action;
6. Implement the new requirement for a Health watch partnership in accordance with the prescribed timescales;
7. Deliver an Integrated Family Support Service in accordance with the Children's Services specification;
8. Work in partnership to develop the concept of Big Society in Torbay and increase the capacity of the voluntary and community sector;
9. Ensure that the council remains prepared and resilient to unplanned events/emergencies;

## Proposed Savings

### \*Type of Decision

- **Internal** - i.e. efficiency / internal re-structure - Decision by Head of Paid Service
- **Minor** – Low community impact – Ratified by Mayor following consultation
- **Major** - High Community interest / scale impact / key political issue / risk of legal challenge – Mayoral consideration following 3 months consultation

Proposals – Outline details=	Savings 2012/13		Implementation Cost Include brief outline + year incurred	Delivery In place 01/04/12 If earlier or later state date	Risks / impact of proposals <ul style="list-style-type: none"> <li>• Potential risks</li> <li>• Impact on community</li> <li>• Knock on impact to other agencies</li> </ul>	Type of decision*		
	Income £ 000's	Budget reduction £ 000's				Internal	Minor	Major
<ul style="list-style-type: none"> <li>• Service Variation – Private Sector Housing</li> <li>• Reorganisation of the private sector housing team through an internal restructure</li> </ul>	0	29	Redundancy costs;	√	Likely to be redundancy costs as a result of this proposal, but also a reinvestment into the front line will occur. No significant risks to service delivery with this proposal.	√		
<ul style="list-style-type: none"> <li>• Service Variation – Licensing and Public Protection</li> <li>• Deletion of vacant Principal Officer Licensing Post</li> </ul>		46	None	√	Limited risks, as the team has been operating without this post for some time. Workload has been distributed across the wider team as part of succession planning. However, there is no capacity to take on new work e.g. Casino competition. Changes to the way the Police administer their licensing arrangements may introduce greater pressures to this team.	√		

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	Income £ 000's	Budget reduction £ 000's				Internal	Minor	Major
<ul style="list-style-type: none"> <li>Service Variation – Safer Communities</li> <li>Deletion of vacant Domestic Abuse Manager Post</li> <li>Deletion of vacant Family Intervention Project Key worker post;</li> <li>Deletion of vacant IDVA post (Courts)(Independent Domestic Violence Advisor);</li> </ul>		91	None	√	<p>Limited risks. These posts are vacant and the work has been incorporated into other posts through pre-planned succession planning arrangements.</p> <p>The court IDVA role is now being delivered by the 3<sup>rd</sup> sector through a successful grant bid.</p>	√		
<p>Service Variation – Risk Management</p> <p>Internal restructure due to vacant posts</p>		25	None	√	<p>This will reduce the overall capacity of the risk management and emergency team from 3FTE to 2FTE. The councils support for risk management and business continuity across the authority will be amended. This may impact on our ability to support the Local Resilience Forum and maintain up to date procedures in the short term.</p>	√		
<p>Service Variation – Operational Support</p> <p>Reorganisation of the</p>		27	None	√	<p>A limited risk as there has been ongoing transformation within this team and equivalent of 1.5FTE posts are vacant.</p>	√		

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	Income £ 000's	Budget reduction £ 000's				Internal	Minor	Major
operational support team through an internal restructure					Team due to be more integrated via a pilot scheme with the councils call centre by the end of 2011/12.			
Service Reduction – Cease to provide the Out of hours Service for Environmental Health Emergencies		10	None	√	Limited risks as demand for this service has been reducing year on year. It is no longer a cost effective way of providing services to the public, and the demand levels are not there to justify a business case for continuing it in the current form. There is a limited potential impact to partners. Officers will continue to work outside of normal hours as part of normal arrangements, but the emergency stand-by arrangements will cease.		√	
Increasing Fees and charges	12		None	√	Schedule of fees and charges prepared. The fees and charges for taxis are also required to be consulted on separately to meet legal requirements.		√	
Changes to School Meals Client Officer function			None	√	Children's Services currently fund IFTE to monitor the school meals contract on their behalf. Internal changes will amend the way this service is being delivered and is part of the current staff consultation.	√		
<b>Additional Savings</b>								
Reduce capacity with Safer		30	None	√	Limited impact and can be found from a	√		

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	Income £ 000's	Budget reduction £ 000's				Internal	Minor	Major
Communities by the equivalent on 1FTE					combination of changes of hours and employment terms already in place.			
Additional Income from cemeteries and crematorium contract	30		None	√	Contract includes an annual uplift linked to RPI which have resulted in additional savings.	√		
Additional reductions to revenue budget across supplies, services and training and operational resources		13	None	√	Limited impact as these are planned changes as a result of on going changes in working practice that have been identified.	√		
<b>Savings/Costs</b>	42	271						
<b>Totals</b>	<b>42</b>	<b>271</b>						

Summary Costs and Savings	£ 000's	
Implementation Cost 2011/12	10	
<b>Overall Saving - 2012/13</b>	<b>313</b>	

<b>Name:</b>	<b>Frances Hughes</b>	<b>Position:</b>	<b>Executive Head - Community Safety</b>
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